

# DigiQ Ticket System



## DigiQ Ticket System Kit

Part no. DQTS-K1

A complete kit for a DigiQ Ticket System. Everything you need to get up and running quickly. DigiQ is supplied pre-configured and ready to go. Mount the display, ticket dispenser and plug in the power. It's that simple.

Kit contains the following items:

- DigiQ Display
- Vesa Wall Mount
- 36 Watt PSU
- Mains Power Lead
- Ticket Dispenser and Mounting Bracket
- 10,000 Pre-Printed Tickets
- 1 Wire Free Push Buttons



## Ticket System

DigiQ excels as a ticket system. Use either pre-printed tickets supplied on a roll or tickets printed on demand. Pre-printed tickets are the most cost effective option and in most situations the best choice.

With a ticket system Customer don't need to wait in line and are free to browse or find a seat and wait in comfort. Where customers need to wait more than a few minutes a ticket system is the better choice.

Counter Displays for positions can be used and programmed to Flash either the Ticket number of Position number when actively calling a customer for service.

Use a ticket printer with DigiQ if you want the System16 keypads to be able to show the Queue Length, Average Waiting time and Issue time for tickets.

For remote information display in a back office use a Counter display which can be set to show the Queue Length or Average Waiting time.

## DigiQ System

DigiQ is very versatile. The specification list the available features. Putting together a system from a single Display controlled by a Wire Free RF button to multi counter position systems with System16 keypads, ticket printer and back office remote information display is easy.



Just choose the components you need. For larger systems we recommend you always include a System16 keypad. The simple intuitive setup menus with context sensitive help make configuring the system a breeze.

Our Ticket System kit is excellent value and has everything you need to get you started.



## DigiQ System Specification

Display	100mm, Ultra Bright Blue 465nm Luminous Intensity 88mcd/segment
No. of Positions	30 Wire Free RF buttons or System16 Keypads
Counter Display	Shows Ticket number, Position number or both
No. of Queues	3
Queue types	Call Forward, Reception, Single Queue Ticket, Multi-Queue Ticket, Collection
Remote Information Display	Shows Queue length or Waiting Time. Remote sounder when preset Queue length exceeded
Sound	3 + 3 Watts RMS, 0.1% distortion, Speaker Rare Earth Neodymium Iron Boron
Chimes & Speech	Selection of chimes plus Male and Female Voice with a wide selection of phrases. See manual for complete list.
Audio Line Out	3.5mm Left + Right
Dot Matrix display (option <sup>1</sup> )	30mm, Wavelength 465nm 40 * 7 Dots Luminous Intensity 10mcd/dot
Dot Matrix Message	8 Messages, 80 character per message with system information replacement fields
Direction Arrows (option <sup>1</sup> )	White
Ticket Printer	80mm POS Desktop or CXL-TPS Wall Mount ticket printer. Requires Smart232 Interface
System16 Interface	Maximum 100 devices SWITCH IN, +, Data, Clock, 0
Memory Card	1Gb MMC plus Card
Processor	32 bit 80 MIPS + 16 bit DSP
Real Time Clock	Clock with Calendar. Automatic Temperature compensation +/- 5ppm Accuracy
RF Transceiver	433.92 MHz 10mW TX, -104dBm RX sensitivity
DC Power	12-17V DC, 10 Watts Max, 0.6 Watt Standby Connector 2.5mm, Centre Positive
Dimensions and Weight	350mm * 265mm * 39mm 0.75Kg
Mount	VESA 100 * 100

1. Select the Dot Matrix option when ordering.

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